



Scopus® doi

Journal of Vibration Engineering

ISSN:1004-4523

Registered



SCOPUS



GOOGLE SCHOLAR



DIGITAL OBJECT
IDENTIFIER (DOI)



IMPACT FACTOR 6.1



Our Website
www.jove.science

**“A STUDY ON INVESTOR’S SATISFACTION WITH
MUTUAL FUND INVESTMENT SERVICES PROVIDED
BY SBI,
ERODE DISTRICT” TAMILNADU.**

By

**C.Thamizhanban, M.Com[CA], M.Phil., M.B.A., Head
and Assistant Professor,
Department of Commerce with Computer Applications,
Sasurie College of Arts and Science,
Vijayamangalam, Tirupur – 638056.
Cell : 9789268241**

Abstract

- ❖ A mutual fund is a deposit from its account holders by the bank on their behalf. When you would like to invest in an equity fund, you could not invest directly in the share market. Accordingly, Equity Funds offers you another method of investing in shares instead of directly buying and selling them from the share market. It is the Fund Manager who decides the shares to buy and sell them. There is no commonly accepted or legal definition for Mutual fund. It is a loose term which embraces a wide variety of Investment companies. Broadly speaking, a mutual fund is an Investment company that invests generally in stock market. In fact, since 1993 Indian individual investors have got their first taste of stock market only through mutual Funds.

Key Words: Stock Market, Mutual Fund, Less Risk, Customer's Satisfaction.

INTRODUCTION

A mutual fund is a scheme in which several people invest their money for a common financial cause. Mutual Fund is the safest to invest the money in share market as it carries less risk and has promising returns. The advantages of mutual fund are **professional management,**

diversification, simplicity and liquidity. The disadvantages of mutual fund are high costs, over-diversification, tax consequences and the inability of management to guarantee a higher return. SBI mutual funding is considered to be most reliable mutual funds than others in India.

OBJECTIVES OF THE STUDY:

- To know the performance of mutual fund
- To know kinds of mutual fund in SBI
- To know the customer satisfaction on mutual fund investment and ROI
- To know the services and support of SBI to the customer's on mutual fund
- To analyse the awareness of SBI mutual funds among the respondents

SCOPE OF THE STUDY:

The scope of this study is to analyse investors' preference and satisfaction for investing in SBI mutual funds. The results of this study would help investors to know how to invest in the various schemes of SBI mutual funds by identifying factors or criteria that determine their performance in the market place. This study focuses on individual investor's perception and ideal funds and become investment savings.

RESEARCH METHODOLOGY

Research methodology is a systematic way to solve a problem. To define any research problem & giving a suitable solution for any research, a sound research plan is adopted. The purpose of the study is to design the research procedure. This includes the overall design, the sampling procedure, the collection method and analysis and interpretation procedure.

TYPES OF DATA

For this study both primary and secondary data.

SAMPLE SIZE

Sample size refers to the number of respondents a researcher has selected for the survey and the total number of respondents selected for this study is 100 out of 1000+ respondents.

SAMPLINGTECHNIQUE

ProbabilitySampling:

Probability sampling is that sampling procedure in which elements in the population have a known chance of being chosen as subjects in the sample. Sampling procedure used in the study is disproportionate stratified random sampling. The methodology used in this project is a probability sampling.

SimpleRandomSampling:

Simple random sampling is a randomly selected sample from a larger sample or population, giving all the individuals in the sample an equal chance to be chosen. In a simple randomsampling,individualsarechosenatrandomandnotmorethanonce to prevent a bias that would negatively affect the validity of the result of the experiment. Simple random sampling is the most widely used probability sampling method, probably because it is easy to implement. An important benefit of simple random sampling is that it allows researchers to use statistical methods to analyze sample results.

SAMPLINGTOOLS

The statistical tool used in this method include

- ✓ Simple percentage method
- ✓ Chi-square test
- ✓ Oneway ANOVA

A) SIMPLEPERCENTAGEMETHOD:

In this method, based on the opinion of the respondents, percentage is calculated for the respective scales of each factor.

Formula:

$$\text{Simple average method} = \frac{\text{Actual respondent}}{\text{Total respondents}} * 100$$

B) CHI-SQUARETEST:

Formula:

$$\chi^2 = \sum (O_i - E_i)^2 / E_i \text{ Where}$$

as

- ❖ Null Hypothesis (H_0): There is no difference in attributes
- ❖ Alternate Hypothesis (H_1): There is a difference in attributes
- ❖ Level of significance $\alpha = 0.05$
- ❖ Degrees of freedom $= (r-1)(c-1)$
- ❖ Expected frequency $= R.T \times C.T / G.T$

ONEWAY ANOVA ANALYSIS:

Calculating F:

$$F = \frac{\text{Variance between the categories}}{\text{Variance with in the categories}}$$

The one-way analysis of variance (ANOVA) is used to determine whether there are any significant differences between the means of three or more independent groups, also called treatments. ANOVA compares the means between the groups and determines whether any of the means are significantly different from each other.

s

TABLEN0:1**TABLESHOWSTHEEDUCATIONQUALIFICATIONOFTHERESPONDENTS**

Educationqualification	No.ofrespondents	Percentage
HigherSecondary	20	20
UnderGraduate	35	35
PostGraduate	32	32
DIPLOMAHOLDERS	9	9
OTHER	4	4
Total	100	100

*Source:PrimaryData***INTERPRETATION**

It is observed from the above table that 35 percent of the respondents are under graduate, 32 percent of the them are post graduates, 20 percent of the them Higher Secondary 9 percent of the them are diploma holders and 4 percent of the respondents are in others.

TABLE NO:2**TABLE SHOWS THE INVESTMENT PREFERENCES OF THE RESPONDENTS**

Preference to investment	No. of respondents	Percentage
Equity	31	31
Debt	28	28
Hybrid	22	22
Solution oriented	13	13
Index (fund of funds)	6	6
Total	100	100

*Source: Primary Data***INTERPRETATION**

It is observed from the above table that 31 percent of respondents are equity, 28 percentage of them debt, 22 percentage of them hybrid, 13 percentage of them solution oriented and 6 percent of the index. Hence the majority i.e. 31 percent of the respondents are equity.

TABLE NO:3**TABLE SHOWS THE REASONS FOR MUTUAL FUND INVESTMENT BY THE RESPONDENTS**

Particular	No. of respondents	Percentage
Safety and security	34	34
High return	26	26
Liquidity	24	24
Tax benefit	14	14
Other	2	2
Total	100	100

*Source: Primary Data***INTERPRETATION**

It is observed from the above table that 34 percent of respondents are safety and security, 26 percentage of them high return, 24 percentage of them liquidity, 14 percentage of them tax benefit and 2 percent of them others. Hence the majority i.e. 34 percent of the respondents are safety and security.

TABLEN0:4

**TABLESHOWSAMOUNTINVESTEDPERANNUMBYTHERESPONDENTSIN
MUTUAL FUND**

[Rupeesperannum]

Particular	No.ofrespondents	Percentage
BelowRs.50000	49	49
Rs.50000to100000	29	29
Rs.100000to300000	20	20
OtheraboveRs.300000	2	2
Total	100	100

Source:PrimaryData

INTERPRETATION

It is observed from the above table that 49 percent of respondents are below Rs. 50000 per annum, 29 percentage of the them between Rs.50000 and Rs. 100000 per annum 20 percentage of them from Rs.100000 to Rs.300000 per annum and 2 percentage of the themothers . Hence the majority i.e 49 percent of the respondents are below 50000.

TABLEN0:5**TABLESHOWSTHEMFISECTORPREFERENCEBYTHERESPONDENTS**

Particular	No.ofrespondents	Percentage
Oilandpetroleum	16	16
Goldfund	24	24
Diversifiedequityfund	11	11
Powersector	20	20
Debtfund	9	9
Bankingfund	14	14
Realestatefund	6	6
Total	100	100

*Source:PrimaryData***INTERPRETATION**

It is observed from the above tablethat there were 24 percent of respondents are gold fund, 20 percentage of the them power sector, 16 percentage of them oil and petroleum, 14 percentage of the them banking fund, 11 percent of them diversified equity fund ,9 percentage of them debt fund and 6 percentage of themreal estate fund. Hance the majority ie; 24 percent of the respondents and gold fund.

CHI-SQUARE TESTS FOR MUTUAL FUND SECTOR PREFERENCE AND CUSTOMERS SATISFACTION.

Null hypothesis (H1): There is no significance difference between mutual fund sector and SBI mutual fund satisfied

Alternate hypothesis (Ha1): There is significance difference between mutual fund sector and SBI mutual fund satisfied.

Case Processing Summary						
	Cases					
	Valid		Missing		Total	
	N	Percent	N	Percent	N	Percent
Mutual fund sector * SBI mutual fund satisfied	100	100.0%	0	0.0%	100	100.0%

Mutual fund Sector * SBI mutual fund satisfied Crosstabulation							
Count							
		SBI mutual fund satisfied					Total
		Considerably satisfied	Highly satisfied	highly Unsatisfied	Reasonably satisfied	Unsatisfied	
Mutual fund sector	Banking fund	3	6	1	3	1	14
	Debt fund	2	1	1	5	0	9
	Diversified equity fund	6	2	0	3	0	11
	Gold fund	4	7	1	10	2	24
	Oil and petroleum	4	1	1	9	1	16

	Powersector	3	4	1	10	2	20
	Realestatefund	2	2	0	1	1	6
Total		24	23	5	41	7	100

Chi-Square Tests			
	Value	df	Asymptotic Significance(2-sided)
PeaRsonChi-Square	20.250 ^a	24	.682
LikelihoodRatio	21.874	24	.587
NofValidCases	100		
a.29cells(82.9%)haveexpectedcountlessthan5.Theminimum expected count is .30.			

Symmetric Measures			
		Value	Approximate Significance
NominalbyNominal	Phi	.450	.682
	Cramer'sV	.225	.682
NofValidCases		100	

Inference:

Since P value is lesser than 0.05 reject null hypothesis. Hence it is considered that there is no significance difference between mutual fund sector and SBI mutual fund satisfied

Oneway

ANOVA					
Satisfaction					
	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	3.378	9	.375	.194	.994
Within Groups	174.182	90	1.935		
Total	177.560	99			

PostHocTests**Multiple Comparisons**

Dependent Variable: Satisfaction

	(I) Factors	(J) Factors	Mean Difference (I-J)	Std. Error	Sig.	95% Confidence Interval	
						Lower Bound	Upper Bound
Tukey HSD	Historical performance of fund	Fund's returns market return	-.092	.585	1.000	-1.99	1.81
		Performance of Fund manager	-.233	.596	1.000	-2.17	1.70
		Current Economic and Market conditions	-.400	.639	1.000	-2.47	1.67
		Type of schemes (growth, income, balanced & others)	.200	.622	1.000	-1.82	2.22
		Expected Dividend	-.025	.660	1.000	-2.17	2.12
		Advisor or broker or agent influence	.171	.576	1.000	-1.70	2.04
		Minimum investment or lot size	.171	.686	1.000	-2.05	2.40
		Security provided by the fund in terms of return	-.114	.686	1.000	-2.34	2.11
		Tax benefit	.100	.622	1.000	-1.92	2.12
	Fund's returns	Historical performance of fund	.092	.585	1.000	-1.81	1.99

	market return	PerformanceofFund manager	-.141	.557	1.000	-1.95	1.67
		CurrentEconomicand Market conditions	-.308	.603	1.000	-2.26	1.65
		Type of schemes (growth, income,balanced&others)	.292	.585	1.000	-1.61	2.19
		ExpectedDividend	.067	.625	1.000	-1.96	2.10
		Advisororbrokeroragent influence	.264	.536	1.000	-1.47	2.00
		Minimuminvestmentorlot size	.264	.652	1.000	-1.85	2.38
		Securityprovidedbythe fund in terms of return	-.022	.652	1.000	-2.14	2.09
		Taxbenefit	.192	.585	1.000	-1.71	2.09
	Performance of Fund manager	Historicalperformanceof fund	.233	.596	1.000	-1.70	2.17
		Fund'sreturnsmarket return	.141	.557	1.000	-1.67	1.95
		CurrentEconomicand Market conditions	-.167	.613	1.000	-2.16	1.82
		Type of schemes (growth, income,balanced&others)	.433	.596	.999	-1.50	2.37
		ExpectedDividend	.208	.635	1.000	-1.85	2.27
		Advisororbrokeroragent influence	.405	.547	.999	-1.37	2.18
		Minimuminvestmentorlot size	.405	.662	1.000	-1.74	2.55
		Securityprovidedbythe fund in terms of return	.119	.662	1.000	-2.03	2.27
		Taxbenefit	.333	.596	1.000	-1.60	2.27
	Current Economic andMarket conditions	Historicalperformanceof fund	.400	.639	1.000	-1.67	2.47
		Fund'sreturnsmarket return	.308	.603	1.000	-1.65	2.26
		PerformanceofFund manager	.167	.613	1.000	-1.82	2.16
		Type of schemes (growth, income,balanced&others)	.600	.639	.995	-1.47	2.67
		ExpectedDividend	.375	.676	1.000	-1.82	2.57

		Advisororbrokeroragent influence	.571	.594	.994	-1.36	2.50
		Minimuminvestmentorlot size	.571	.701	.998	-1.70	2.85
		Securityprovidedbythe fund in terms of return	.286	.701	1.000	-1.99	2.56
		Taxbenefit	.500	.639	.999	-1.57	2.57
	Type of schemes (growth, income, balanced& others)	Historicalperformanceof fund	-.200	.622	1.000	-2.22	1.82
		Fund'sreturnsmarket return	-.292	.585	1.000	-2.19	1.61
		PerformanceofFund manager	-.433	.596	.999	-2.37	1.50
		CurrentEconomicand Market conditions	-.600	.639	.995	-2.67	1.47
		ExpectedDividend	-.225	.660	1.000	-2.37	1.92
		Advisororbrokeroragent influence	-.029	.576	1.000	-1.90	1.84
		Minimuminvestmentorlot size	-.029	.686	1.000	-2.25	2.20
		Securityprovidedbythe fund in terms of return	-.314	.686	1.000	-2.54	1.91
		Taxbenefit	-.100	.622	1.000	-2.12	1.92
	Expected Dividend	Historicalperformanceof fund	.025	.660	1.000	-2.12	2.17
		Fund'sreturnsmarket return	-.067	.625	1.000	-2.10	1.96
		PerformanceofFund manager	-.208	.635	1.000	-2.27	1.85
		CurrentEconomicand Market conditions	-.375	.676	1.000	-2.57	1.82
		Type of schemes (growth, income,balanced&others)	.225	.660	1.000	-1.92	2.37
		Advisororbrokeroragent influence	.196	.617	1.000	-1.80	2.20
		Minimuminvestmentorlot size	.196	.720	1.000	-2.14	2.53
		Securityprovidedbythe fund in terms of return	-.089	.720	1.000	-2.43	2.25

	Advisor or broker or agent influence	Taxbenefit	.125	.660	1.000	-2.02	2.27
		Historicalperformanceof fund	-.171	.576	1.000	-2.04	1.70
		Fund'sreturnsmarket return	-.264	.536	1.000	-2.00	1.47
		PerformanceofFund manager	-.405	.547	.999	-2.18	1.37
		CurrentEconomicand Market conditions	-.571	.594	.994	-2.50	1.36
		Type of schemes (growth, income,balanced&others)	.029	.576	1.000	-1.84	1.90
		ExpectedDividend	-.196	.617	1.000	-2.20	1.80
		Minimuminvestmentorlot size	.000	.644	1.000	-2.09	2.09
		Securityprovidedbythe fund in terms of return	-.286	.644	1.000	-2.38	1.80
		Taxbenefit	-.071	.576	1.000	-1.94	1.80
	Minimum investment or lot size	Historicalperformanceof fund	-.171	.686	1.000	-2.40	2.05
		Fund'sreturnsmarket return	-.264	.652	1.000	-2.38	1.85
		PerformanceofFund manager	-.405	.662	1.000	-2.55	1.74
		CurrentEconomicand Market conditions	-.571	.701	.998	-2.85	1.70
		Type of schemes (growth, income,balanced&others)	.029	.686	1.000	-2.20	2.25
		ExpectedDividend	-.196	.720	1.000	-2.53	2.14
		Advisororbrokeroragent influence	.000	.644	1.000	-2.09	2.09
		Securityprovidedbythe fund in terms of return	-.286	.744	1.000	-2.70	2.13
		Taxbenefit	-.071	.686	1.000	-2.30	2.15
	Security providedby the fund in terms of return	Historicalperformanceof fund	.114	.686	1.000	-2.11	2.34
		Fund'sreturnsmarket return	.022	.652	1.000	-2.09	2.14
		PerformanceofFund manager	-.119	.662	1.000	-2.27	2.03

		CurrentEconomicand Market conditions	-.286	.701	1.000	-2.56	1.99
		Type of schemes (growth, income,balanced&others)	.314	.686	1.000	-1.91	2.54
		ExpectedDividend	.089	.720	1.000	-2.25	2.43
		Advisororbrokeroragent influence	.286	.644	1.000	-1.80	2.38
		Minimuminvestmentorlot size	.286	.744	1.000	-2.13	2.70
		Taxbenefit	.214	.686	1.000	-2.01	2.44
	Taxbenefit	Historicalperformanceof fund	-.100	.622	1.000	-2.12	1.92
		Fund'sreturnsmarket return	-.192	.585	1.000	-2.09	1.71
		PerformanceofFund manager	-.333	.596	1.000	-2.27	1.60
		CurrentEconomicand Market conditions	-.500	.639	.999	-2.57	1.57
		Type of schemes (growth, income,balanced&others)	.100	.622	1.000	-1.92	2.12
		ExpectedDividend	-.125	.660	1.000	-2.27	2.02
		Advisororbrokeroragent influence	.071	.576	1.000	-1.80	1.94
		Minimuminvestmentorlot size	.071	.686	1.000	-2.15	2.30
		Securityprovidedbythe fund in terms of return	-.214	.686	1.000	-2.44	2.01
Tamha ne	Historical performance of fund	Fund'sreturnsmarket return	-.092	.624	1.000	-2.45	2.27
		PerformanceofFund manager	-.233	.595	1.000	-2.51	2.05
		CurrentEconomicand Market conditions	-.400	.632	1.000	-2.87	2.07
		Type of schemes (growth, income,balanced&others)	.200	.604	1.000	-2.14	2.54
		ExpectedDividend	-.025	.699	1.000	-2.84	2.79
		Advisororbrokeroragent influence	.171	.577	1.000	-2.04	2.39

		Minimuminvestmentorlot size	.171	.729	1.000	-2.88	3.22
		Securityprovidedbythe fund in terms of return	-.114	.690	1.000	-2.96	2.73
		Taxbenefit	.100	.605	1.000	-2.24	2.44
	Fund's returns market return	Historicalperformanceof fund	.092	.624	1.000	-2.27	2.45
		PerformanceofFund manager	-.141	.577	1.000	-2.29	2.01
		CurrentEconomicand Market conditions	-.308	.616	1.000	-2.66	2.05
		Type of schemes (growth, income,balanced&others)	.292	.587	1.000	-1.92	2.50
		ExpectedDividend	.067	.684	1.000	-2.66	2.80
		Advisororbrokeroragent influence	.264	.560	1.000	-1.80	2.33
		Minimuminvestmentorlot size	.264	.715	1.000	-2.72	3.25
		Securityprovidedbythe fund in terms of return	-.022	.676	1.000	-2.79	2.74
		Taxbenefit	.192	.588	1.000	-2.02	2.41
	Performance of Fund manager	Historicalperformanceof fund	.233	.595	1.000	-2.05	2.51
		Fund'sreturnsmarket return	.141	.577	1.000	-2.01	2.29
		CurrentEconomicand Market conditions	-.167	.586	1.000	-2.44	2.11
		Type of schemes (growth, income,balanced&others)	.433	.556	1.000	-1.68	2.55
		ExpectedDividend	.208	.658	1.000	-2.48	2.89
		Advisororbrokeroragent influence	.405	.527	1.000	-1.55	2.36
		Minimuminvestmentorlot size	.405	.690	1.000	-2.56	3.37
		Securityprovidedbythe fund in terms of return	.119	.649	1.000	-2.61	2.85
		Taxbenefit	.333	.557	1.000	-1.79	2.45
	Current Economic	Historicalperformanceof fund	.400	.632	1.000	-2.07	2.87

	andMarket conditions	Fund'sreturnsmarket return	.308	.616	1.000	-2.05	2.66
		PerformanceofFund manager	.167	.586	1.000	-2.11	2.44
		Type of schemes (growth, income,balanced&others)	.600	.595	1.000	-1.74	2.94
		ExpectedDividend	.375	.691	1.000	-2.44	3.19
		Advisororbrokeroragent influence	.571	.568	1.000	-1.64	2.78
		Minimuminvestmentorlot size	.571	.722	1.000	-2.49	3.63
		Securityprovidedbythe fund in terms of return	.286	.683	1.000	-2.56	3.14
		Taxbenefit	.500	.596	1.000	-1.84	2.84
	Type of schemes (growth, income, balanced& others)	Historicalperformanceof fund	-.200	.604	1.000	-2.54	2.14
		Fund'sreturnsmarket return	-.292	.587	1.000	-2.50	1.92
		PerformanceofFund manager	-.433	.556	1.000	-2.55	1.68
		CurrentEconomicand Market conditions	-.600	.595	1.000	-2.94	1.74
		ExpectedDividend	-.225	.666	1.000	-2.95	2.50
		Advisororbrokeroragent influence	-.029	.537	1.000	-2.06	2.01
		Minimuminvestmentorlot size	-.029	.698	1.000	-3.03	2.97
		Securityprovidedbythe fund in terms of return	-.314	.657	1.000	-3.08	2.46
		Taxbenefit	-.100	.567	1.000	-2.29	2.09
	Expected Dividend	Historicalperformanceof fund	.025	.699	1.000	-2.79	2.84
		Fund'sreturnsmarket return	-.067	.684	1.000	-2.80	2.66
		PerformanceofFund manager	-.208	.658	1.000	-2.89	2.48
		CurrentEconomicand Market conditions	-.375	.691	1.000	-3.19	2.44

		Type of schemes (growth, income,balanced&others)	.225	.666	1.000	-2.50	2.95
		Advisororbrokeroragent influence	.196	.642	1.000	-2.45	2.84
		Minimuminvestmentorlot size	.196	.781	1.000	-3.06	3.46
		Securityprovidedbythe fund in terms of return	-.089	.745	1.000	-3.19	3.01
		Taxbenefit	.125	.667	1.000	-2.60	2.85
	Advisoror broker or agent influence	Historicalperformanceof fund	-.171	.577	1.000	-2.39	2.04
		Fund'sreturnsmarket return	-.264	.560	1.000	-2.33	1.80
		PerformanceofFund manager	-.405	.527	1.000	-2.36	1.55
		CurrentEconomicand Market conditions	-.571	.568	1.000	-2.78	1.64
		Type of schemes (growth, income,balanced&others)	.029	.537	1.000	-2.01	2.06
		ExpectedDividend	-.196	.642	1.000	-2.84	2.45
		Minimuminvestmentorlot size	.000	.675	1.000	-2.95	2.95
		Securityprovidedbythe fund in terms of return	-.286	.633	1.000	-2.99	2.41
		Taxbenefit	-.071	.538	1.000	-2.11	1.97
	Minimum investment or lot size	Historicalperformanceof fund	-.171	.729	1.000	-3.22	2.88
		Fund'sreturnsmarket return	-.264	.715	1.000	-3.25	2.72
		PerformanceofFund manager	-.405	.690	1.000	-3.37	2.56
		CurrentEconomicand Market conditions	-.571	.722	1.000	-3.63	2.49
		Type of schemes (growth, income,balanced&others)	.029	.698	1.000	-2.97	3.03
		ExpectedDividend	-.196	.781	1.000	-3.46	3.06
		Advisororbrokeroragent influence	.000	.675	1.000	-2.95	2.95

		Securityprovidedbythe fund in terms of return	-.286	.774	1.000	-3.58	3.01
		Taxbenefit	-.071	.698	1.000	-3.07	2.93
	Security providedby the fund in terms of return	Historicalperformanceof fund	.114	.690	1.000	-2.73	2.96
		Fund'sreturnsmarket return	.022	.676	1.000	-2.74	2.79
		PerformanceofFund manager	-.119	.649	1.000	-2.85	2.61
		CurrentEconomicand Market conditions	-.286	.683	1.000	-3.14	2.56
		Type of schemes (growth, income,balanced&others)	.314	.657	1.000	-2.46	3.08
		ExpectedDividend	.089	.745	1.000	-3.01	3.19
		Advisororbrokeroragent influence	.286	.633	1.000	-2.41	2.99
		Minimuminvestmentorlot size	.286	.774	1.000	-3.01	3.58
		Taxbenefit	.214	.658	1.000	-2.56	2.99
	Taxbenefit	Historicalperformanceof fund	-.100	.605	1.000	-2.44	2.24
		Fund'sreturnsmarket return	-.192	.588	1.000	-2.41	2.02
		PerformanceofFund manager	-.333	.557	1.000	-2.45	1.79
		CurrentEconomicand Market conditions	-.500	.596	1.000	-2.84	1.84
		Type of schemes (growth, income,balanced&others)	.100	.567	1.000	-2.09	2.29
		ExpectedDividend	-.125	.667	1.000	-2.85	2.60
		Advisororbrokeroragent influence	.071	.538	1.000	-1.97	2.11
		Minimuminvestmentorlot size	.071	.698	1.000	-2.93	3.07
		Securityprovidedbythe fund in terms of return	-.214	.658	1.000	-2.99	2.56

HomogeneousSubsets

Satisfication			
			Subsetforalpha =0.05
	Factors	N	1
TukeyHSD ^{a,b}	Typeof schemes(growth, income, balanced & others)	10	3.40
	Advisororbrokeroragent influence	14	3.43
	Minimuminvestmentorlotsize	7	3.43
	Taxbenefit	10	3.50
	Historicalperformanceoffund	10	3.60
	ExpectedDividend	8	3.63
	Fund'sreturnsmarketreturn	13	3.69
	Securityprovidedbythefund in terms of return	7	3.71
	PerformanceofFundmanager	12	3.83
	CurrentEconomicandMarket conditions	9	4.00
	Sig.		.995
Meansforgroups inhomogeneous subsetsaredisplayed.			
a. UsesHarmonicMeanSampleSize=9.492.			
b. Thegroupsizesareunequal. Theharmonicmeanofthegroupsizesisused. Type I error levels are not guaranteed.			

Inference:

Since P value is lesser than 0.05 reject null hypothesis. Hence it is considered that there is no significance difference among age group and impact of factors while investing in mutual funds.

BIBLIOGRAPHY

BOOKS:

1. Khan,MYandPKJain,FinancialManagement,TataMcGraw-HillPublishingCo.,New Delhi, 2007.
2. IMPandey,EssentialsofFinancialManagement,VikasPublishingHousePvtLtd,New Delhi, 1995.
3. Ramesh, S and A Gupta, Venture Capital and the Indian Financial Sector, Oxford university press, New Delhi, 1995.
4. Anthony,RNandJSReece,ManagementAccountingPincipals,Taraporewala,Bombay.
5. Jain,PK,JoseettepeyrardandSurendraSYadav,InternationalFinancialManagement, Macmillan India Ltd, New Delhi, 1998.
6. PrasannaChandra,financialManagement,TataMcGraw-HillPublishingCo.,NewDelhi, 2007.
7. SecurityAnalysisandPortfolioManagementBookbyDonaldE.FischerandRonaldJ.Jordan
8. Dr.A.Murthy,FinancialManagement,MarghamPublications,Chennai.
9. DirectorofStudies,FinancialManagement,ICAI,Noida.
10. Dr.V.Balu,FinancialManagement,SriVenkateswaraPublicaitons,Chennai.
11. BOS,Capital,CommodityandMoneyMarket,ICSI,NewDelhi.
12. JohnC.Hull,Options,FuturesandOtherDerivatives,PearsonPrenticeHall,NewDelhi.
13. Dhanesh Khatri, Security Analysis and Portfolio Management, Macmillan Publishers India Ltd, New Delhi.

REFERRED JOURNALS:

1. Agapova,Anna,(2011),“TheRoleofMoneyMarketMutualFunds in Mutual Fund Families”, Journal of Applied Finance, Vol. 21, Issue. 1,pp. 87-102.
2. Agarwal,Vikas;Boyson,NicoleM.;Naik,NarayanY,(2009),”Hedge FundsforRetail Investors?AnExaminationofHedgedMutualFunds”,JournalofFinancial&Quantitative Analysis, Vol. 44, Issue 2, pp. 273-305.

3. Anjan Chakrabarti and Harsh Rungta,(2000), “Mutual Funds Industry in India : An in depthlookintotheproblemsofcredibility,RiskandBrand”,TheICFAIJournalofApplied Finance, Vol.6, No.2, April,pp. 27-45.
4. Badrinath, S.G & Gubellini, S,(2011), “On the characteristics and performanceof long- short, market-neutral and bear mutual funds” Journal of Banking & Finance, Vol. 35 Issue 7, p1762-1776
5. Cao, Charles; Ghysels, Eric & Hatheway, Frank ,(2011), “Derivatives do affect mutual fundreturns:Evidencefromthefinancialcrisisof1998”,JournalofFuturesMarkets,Vol.31 Issue 7, pp. 629-658 .
6. DeBondt, WernerF.M.,andRichardThaler.(1985)“DoestheStockMarketOverreact?” Journal of Finance Vol 40,pp. 793–805.
7. FengChen;Kraft,Arthur;Weiss,Ira,(2011),“TaxPlanningbyMutualFunds:Evidence from Changes in the Capital Gains Tax Rate”, National Tax Journal, Vol. 64, Issue 1, pp. 105-134 .
8. Gil-Bazo, Javier; Ruiz & Verd, Pablo, (2009) , “The Relation between Price and PerformanceintheMutualFundIndustry”,JournalofFinance,Vol.64Issue5,pp.2153- 2183 .
9. Goetzman,W.N.,(1997),“CognitiveDissonanceandMutualFundInvestors”,TheJournal of Financial Research, Vol. 20, Summer 1997, pp.145-158.
10. Gupta,L.C.,(1994),MutualFundsandAssetPreference,SocietyforCapitalMarket Research and Development, Delhi.
11. Ippolito,R.,(1992),“Consumerreactiontomeasuresofpoorquality:Evidencefrom Mutual Funds”, Journal of Law and Economics, 35,pp. 45-70.
12. Krishnan,M.A.,1999,“Movingintogrowthmode”,TheHinduSurveyofIndian Industry, pp.112-114.
13. Kulshreshta,C.M.,(1994),MasteringMutualFunds,VisionBooks,NewDelhi

14. Madhusudan V. Jambodekar, 1996, Marketing Strategies of Mutual Funds—Current Practices and Future Directions, Working Paper, UTI–IIMB Centre for Capital Markets Education and Research, Bangalore.
15. Shankar, V., (1996), “Retailing Mutual Funds: A consumer product model”, The Hindu, July 24, 26

NEWS-PAPERS

- ❖ Business Today
- ❖ The Economic Times
- ❖ Hindu
- ❖ Times of India
- ❖ Financial Express

WEBSITES

www.lancoinftech.co.inwww.sbi
mf.comwww.amfiindia.comwww.moneycontrol.comwww.silkcitysecurities.comwww.mutualfundindia.com