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# **Ghotalas in Banks and Mounting NPAs**

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#### Abstract

Development of a country is an ultimate goal of any economic system. Banking sector plays a positive role in this by mobilizing resources and their investment. With the experience of a series of transformations in the past and development stages, Indian banking system has established a strong interface with general public. The Indian banks have enforced to undertake expeditious vicissitudes in their operations to retain the existing customers by providing the services at their door step due to incipient entrants at this competitive stage. At one instance invention of incipient technology has made banking system convenient to common man at their one click through e-banking but on the other instance it has created challenges when it comes to ethical practices, financial distress and corporate governance, resultant to which ghotalas (frauds) and incremented NPAs are coming across. Issues such as banking frauds and mounting NPAs are focused in this study with a detailed description using secondary data. Though the banking industry is well regulated, the credibility of third parties such as auditing firms, credit rating agencies and may be RBI as well is additionally questioned in the study because the confidence of general public has also been shaken.

Key Words: - Indian banking system, Ethical Practices, Frauds and NPAs.

## 1. Introduction

Many frauds of banking sector namely top lenders of the company- SBI, PNB and Canara Bank have come into picture in this year 2017-18 and even many more in past as well because of which investors and customers have lost their trust in the financial institutions. The core operations of banks are accepting deposits and lending to needy people. This is the trustworthy financial institution in the country but sometimes when some corrupted officials involve in some unethical practices resultant into frauds which is questionable. In some circumstances, bank officials lend to achieve set targets, though they are supposed to lend to the priority sector as per the banking guidelines, which leads to increased NPAs. Though the Indian Banks are well regulated and supervised by RBI, but the issues related to frauds and mounting NPAs are the serious concern in the Indian Banking Industry which is highlighted in this study as it directly impacts the growth of Indian Banks.

#### 2. Literature Review

Rohilla Anju and Bansal Ipshita (2017) found in their study that increased NPAs of banks are related to advance frauds. They additionally developed a framework for reducing the same in two parts: Pre Verification phase related to ensuring KYC Policy, History of Applicant, Scrutiny of Documents and Post Verification phase related to Periodic Verification of Asset, Periodic Audit of Funds, and Periodic Review of KYC, KYE, KYP Policies. Singh Charan, Pattanayak Deepanshu, Dixit Satishkumar Divyesh, Antony Kiran, Agarwala Mohit, Kant Ravi, Mukunda S, Nayak Siddharth, Makked Suryaansh, Singh Tamanna and Mathur Vipul (2016) discussed about frauds (ghotalas) and high NPAs in Banking sector in their working paper and withal proposed some recommendations to reduce future occurrence of frauds in Indian banking sector such as Independent specialized cadre, Know your markets, Internal rating agency, Use of latest technology and data analytics for effective implementation of the red flagged account (RFA) and early warning signals (EWS) framework suggested by RBI, which will help in a better profiling of customers, Monitoring outlier movement at regional level, Strong punitive measures for third parties, Strong laws to prevent fraudulent financial reporting etc. Bhasin Lal Madan (2015) in his study revealed that there are poor employment practices, lack of proper training; over-burdened staff, weak internal control systems, and low compliance levels on the part of Bank Officials, on the basis of survey conducted among 345 bank employees of NCR area in 2012-13. R. R. Soni and Soni Neena (2013) showed in their study a high share of foreign and private banks in frauds of online banking, digital banking transactions, ATM, and cards, which has become a solemn issue due to cumbersomely hefty dependency on digital implements for payment transactions to save time, a solemn threat has additionally been imposed to the safe and reliable financial operations.

## 3. Objective of the Study

To highlight the frauds (ghotalas) and mounting NPAs in Indian Banks.

### 4. Frauds of some banks in 2017-18

- 1) The country's second-most immensely colossal state-run lender Punjab National Bank (PNB), had been defrauded of about Rs. 12,954 crore by celebrity jeweller Nirav Modi and his uncle Mehul Choksi, owner of Gitanjali Gems as the most astronomically immense fraud in Indian banking history. The two jewelers apparently raised credit from overseas banks predicated on fraudulent guarantees issued in collusion with rogue PNB staff.
- 2) PNB unearthed one more credit-guarantee fraud at its Brady House, Mumbai, branch which is withal at the centre of the Nirav Modi scam of around Rs. 9 crore involving executives of a company named Chandri Paper and Allied Products.
- 3) The most sizably voluminous lender of the country, State Bank of India (SBI) was at the forefront of an Rs. 824.15-crore bank fraud involving Kanishk Gold Pvt Ltd. The CBI registered a case against Kanishk Gold, inculpating it of defrauding a consortium of 14 banks led by SBI.

The jewellery company had taken an imprest of Rs. 824.15 crore from the consortium and the loan account has turned lamentable.

4) State-run Canara Bank was additionally defrauded of about Rs. 1 crore by one of its former chairmen. The CBI filed charges against the ex-chairman of Canara Bank and others over allegations that the officials availed a company defraud the bank of about Rs. 1 crore taken in loans over four years ago. The CBI withal verbalized it had apprehended seven people including two former managers of SBI, a former manager of Canara Bank and directors of a Kolkata-predicated private company - in a separate "bank fraud" of around Rs. 15 crore.

In another case of banking fraud involving an amount of Rs. 515 crore and a group of 10 banks including SBI, PNB and Canara Bank, the CBI apprehended two directors of a company, RP Infosystems, over allegations that they had cheated the banks by utilizing forged documents to raise credit and "siphoned off" funds. (with the reference of www.ndtv.com)

The following figures showing increased bank frauds and NPAs in India, which has a negative impact on the growth of Indian Banks:

| Fraud Co<br>Bank Frauds, Am |        | r =1 |
|-----------------------------|--------|------|
| balik Flauus, Ali           | FY16   | FY   |
| No of cases                 | 4,693  | 5,0  |
| <b>Amount</b> (₹ crore)     | 18,699 | 23   |
| Staff involved in cases     | 584    | 60   |
| <b>A</b> 4                  |        |      |
|                             |        |      |

| NPA position as on June 2017 |                  |           |  |  |
|------------------------------|------------------|-----------|--|--|
|                              | NPAs (Rs. crore) | NPA ratio |  |  |
| Mar-16                       | 5,71,841.00      | 7.69      |  |  |
| Jun-16                       | 6,18,109.00      | 8.42      |  |  |
| Sep-16                       | 6,51,792.00      | 8.81      |  |  |
| Dec-16                       | 6,77,443.00      | 9.18      |  |  |
| Mar-17                       | 7,11,312.00      | 9.06      |  |  |
| Jun-17                       | 8,29,338.00      | 10.21     |  |  |

**Figure 1: Showing Bank Frauds** 

**Figure 2: Showing Increased NPAs** 

(Source (Figure 1): https://economictimes.indiatimes.com/news/economy/finance/public-sector-banks-wrote-off-rs-81683-crore-loans-in-fy17/articleshow/63187643.cms

Source (Figure 2): https://www.dsij.in/article-details/articleid/23685/banking-sector-future-growth-compounded)

**Factors**: Increasing NPAs in banks from time to time is also a serious issue. There are factors contributing to NPA formation in banks, which might leads into converting NPAs of banks like Business failure of parties, inefficiency in bank management, slackness in credit management

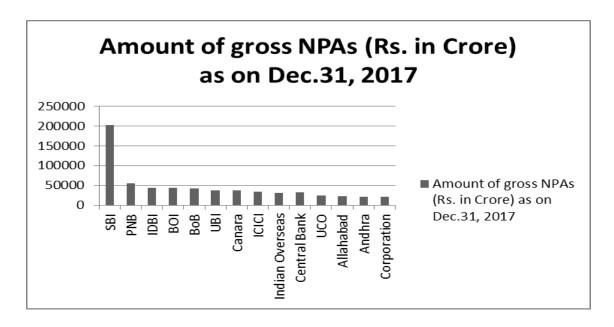
and monitoring, exchange rate fluctuations, business pressure related to granting of loans to certain or priority sectors as per Government directives, recession in the economy as a whole etc.

As per Govt. data, all the Indian Banks amounted gross non-performing assets (NPAs) to Rs. 8,40,958 crore in December 2017, led by industry loans followed by services and agriculture sectors. As on December 31, 2017, the gross NPAs, which were around 20.41 per cent of the gross advances, of scheduled commercial banks due to loans to industry were at Rs 6,09,222 crore.

TABLE 1: List of Banks with gross NPAs (Rs. in Crore) as on Dec.31, 2017

| Name of Bank         | Amount of gross<br>NPAs (in Rs.<br>Crore) as on<br>Dec.31, 2017 | Name of Bank            | Amount of gross NPAs<br>(in Rs. Crore) as on<br>Dec.31, 2017 |
|----------------------|---|-------------------------|--|
| State Bank of India  | 2,01,560  | ICICI Bank              | 33,849   |
| Punjab National Bank | 55,200  | Indian Overseas<br>Bank | 31,724   |
| IDBI Bank            | 44,542  | Central Bank of India   | 32,491   |
| Bank of India        | 43,474  | UCO Bank                | 24,308   |
| Bank of Baroda       | 41,649  | Allahabad Bank          | 23,120   |
| Union Bank of India  | 38,047  | Andhra Bank             | 21,599   |
| Canara Bank          | 37,794  | Corporation Bank        | 21,818   |

Source: https://www.thehindubusinessline.com/money-and-banking/banks-gross-npas-at-rs-841-lakh-crore-in-dec/article23004896.ece



Graph 1: Banks with gross NPAs (Rs. in Crore) as on Dec.31, 2017

State Bank of India is having the major portion of 24.39% of the total gross Non Performing Assets (NPAs) among Public Sector Banks (PSBs). Gross NPAs of Rs 2 lakh crore of SBI accounting 27.49% of the total of 21 Public Sector Banks' gross Non Performing Assets. Out of Rs 55,200 crore gross NPAs, PNB accounts for 6.68% and 7.53% of the total and PSBs' gross NPAs each. IDBI Bank, Bank of India, and Bank of Baroda with gross NPAs worth Rs 44,542, crore, Rs 43,474, crore and Rs 41,649 crore each make up the top 5 PSBs with maximum gross NPAs. These five PSBs have total gross NPAs of Rs 3.86 lakh crore – which constitutes 46.76% of the total gross NPAs of the 42 banks, and 52.69% of the gross NPAs of the 21 Public Sector Banks. (Source: https://www.thehindubusinessline.com/money-and-banking/banks-gross-npas-at-rs-841-lakh-crore-in-dec/article23004896.ece)

### 5. Conclusion

This study highlighted glimpses of some ghotalas (frauds) happened and mounting NPAs in Indian Banking Industry in recent years due to lacking of tools to identify potential red flags but there are still many uncovered in this area, which is alarming at this stage and indicates to reform Indian Banks. It is true that there is no rule to have a zero fraud situation in Banks but some precautionary or triggering steps can be taken to detect fraud in time and related to not converting into NPAs as it ultimately affects the trust of public and hampers the growth and development of Indian Banks, which leads to negative or positive economic development of a country.

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